

Examples of our most common special answering programming:

Dial-by-Number Phone Tree

\$10/month, \$20 setup

This feature is for voicemail boxes and asks the caller to press a number to reach a certain person or their voicemail.

Examples: *“Press 1 for Bob Smith, press 2 for Bill Jones”*
 “Press 1 for Sales, press 2 for Technical Support, press 0 for an operator”

Dial-by-Name Phone Tree

\$10/month, \$20 setup

This feature is for voicemail boxes and asks the caller to enter a persons name on their phone to reach that person or their voicemail.

Examples: *“Thank you for calling ACME Services. Enter the first name of the person you want to reach using the buttons on your telephone or press 0 for an operator.”*

24 Hour Forwarding

\$10/month, \$20 setup

This feature is used when a client wants their phone number that is on Office Evolution’s phone system to directly forward to another number.

Example: *A member has 303-555-1212 on the Office Evolution system but they want to forward straight to cell phone which is 303-555-1234.*

After Hours Forwarding

\$10/month, \$20 setup

This feature is used when a client doesn’t want their number on Office Evolution’s phone system to go to voicemail after hours but instead would forward to another number to be answered such as a cell phone.

Example: *At 7pm a call comes into a member’s Office Evolution phone number 303-555-1212 but rather than going into voice mail the call is forwarded to the member’s cell phone 303-555-1234.*

Custom Caller ID

\$10/month, \$20 setup

This feature is for tenants of Office Evolution using our phones to call out. The caller ID could be a custom number other then the number that is programmed to that phone.

Example: *If the desk phone number is 303-555-1212 the caller ID could show 303-555-1234 instead.*